



Service Club Membership Plan CUSTOMER ENROLLMENT FORM

Important Agreement Information: Eligibility: An owner of a residential home that is not intended to be moved may be eligible. Term and renewal: The Service Club Membership begins and ends on the dates (Term) listed on your Enrollment Form and, if you pay monthly and unless you cancel, will automatically renew at the end of every term at the then-current renewal price. If you pay for the Term in full, this Agreement will not automatically renew. Covered work: This agreement is for the number of inspections listed on your Enrollment Form per Term for your system(s) (air conditioner, heat pump, ductless split, oil/gas/propane/electric furnace and boiler), and includes priority service, \$50 off diagnostic fees, 20% off service and repairs, 10% off new heating and heat pump/cooling equipment installations, and 10% off indoor air quality products and services. Your system(s) must be performing normally for all points of the inspection to be provided. If you do not buy a plan for every system you own, you must designate at enrollment the system(s) your plan covers. Silver Plan add'l benefits: Guaranteed service within 24 hours when requested during normal business hours, 1 heat pump/cooling system inspection per Term. Gold Plan add'l benefits: Same-day service for standard repairs, 1 heat pump/cooling system and 1 heating system inspection per Term. Not covered: Systems shared with a third party; excluded damages, including damages to access the repair area; assessing or remediating mold; and any work that is not stated to be covered in the Terms and Conditions. You agree to resolve disputes related to this plan by arbitration or in small claims court, without resort to class action or jury trial. Cancellation: You may cancel any time by calling 301-638-1118 or going to <https://www.olympicaire.com/service-agreement>. If you cancel within 30 days of your start date, you will get a full refund (less the cost of inspections and discounts, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less the cost of inspections and discounts, where applicable). You must be current with your payments to use this Agreement. Olympic Aire Services, Inc., is located at 4384 Hackett Place, White Plains, MD 20695.

See full terms and conditions before enrolling by calling 301-638-1118 or visiting <https://www.olympicaire.com/service-agreement>.

Olympic Aire Services, Inc. HVAC: MD #02.53723, DC #RC92005.